**11 DAYS / 10 NIGHTS – “NEW ZEALAND PICTURESQUE“**

###### DAY 1 Arrive Auckland (D)

* Arrive at Auckland International Airport, pick up your rent car (*please note the operation hours 0500hrs – 2359hrs*)
* Rest of the day free at leisure.
* In the afternoon, visit SKY TOWER to enjoy a 360degrees view of Auckland City. you will have a chance to join an optional activities Sky Jump or Sky Walk (passenger pay direct).
* Enjoy 3 Course Dinner at The Sugar Club, Sky Tower (**with 1 bottle of wine**).

**DAY 2 Auckland / Waitomo / Rotorua (B/D)**

* After breakfast, drive to Waitomo to enjoy a guided tour of the WAITOMO GLOW WORM CAVES and a short boat ride through the famous Glow-Worm grotto. See twinkling lights emitting from the ceiling like starts in a dark night.
* **Lunch on own arrangement**
* Then continue driving to Rotorua.
* On arrival, enjoy a guided tour of TE PUIA THERMAL RESERVE you will see boiling mud pools and the mighty Pohutu geyser. Be enthralled by the Maori culture of wood carving, flax weaving demonstration and the replicas of the Maori buildings here.
* Enjoy Hangi Dinner and Maori Dance Show at TE PO (inside Te Puia)

**DAY 3 Rotorua / Matamata / Rotorua (B)**

* After breakfast, continue drive to visit Rotorua’s top attractions – RAINBOW SPRINGS to see wildlife and trout swimming in crystal clear water.
* Then enjoy an entertaining farm show at AGRODOME highlighting sheep farming industry with sheep shearing demonstration.
* After enjoying the farm show, you will drive over the Kaimai Ranges to the Matamata for your guided HOBBITON MOVIE SET TOUR **(based on public standard tour)**. Visit the farm where Sir Peter Jackson built the village of Hobbiton for the **Lord of the Rings** and **Hobbit** movies. Learn how the private farm was transformed into **The Shire** from Middle-earth and see Hobbit holes, the Green Dragon Inn and the Mill on a guided Hobbiton tour before returning to Rotorua.
* **Lunch & Dinner on own arrangements**

**DAY 4 Rotorua / Christchurch (B/D)**

* Drive to Rotorua Airport and drop off your rental car *(please note the operation hours 0500hrs – 2359hrs)*. ***RENTAL TIP: Make sure you refuel the rental car before returning.***
* Then check-in process for your domestic flight to Christchurch (**airfares are Not included**)
* On arrival, meet and greet on arrival and pick up your rent car *(please note the operation hours 0630hrs -2359hrs)*
* **Lunch on own arrangement**
* Rest of the day free at leisure.
* Enjoy TRAMWAY DINNER TOUR and experience the luxury of 36 seater air-conditioned, colonial style dining tram and be treated to the finest service, cuisine and beverages New Zealand has to offer. Incorporate fabulous dining with a sightseeing tour showcasing Christchurch’s inner city vibrancy and heritage – truly a mix of the old and the new.

**DAY 5 Christchurch / Mt. Cook / Queenstown (B)**

* Depart for your journey across Canterbury Plains and climb the mountains to picturesque Lake Tekapo. You may stop at local souvenir shop at Ashburton.
* At Tekapo, take in the view of the stone church and Sheep Dog Monument set against the backdrop of the alpine range beyond.
* Continue across rabbit ravaged Mackenzie Country and scenic Lindis Pass to arrive Queenstown late afternoon.
* Suggested sightseeing stops at Mrs Jones Orchard, Cromwell where you can purchase some seasonal fruits on own expenses.
* **Lunch & Dinner on own arrangements**

**DAY 6 Queenstown (B/D)**

* Today enjoy a free day in Queenstown. Apart from beautiful scenery surrounding the resort, this is also the capital of adventure tourism. Why not try thrilling jet-boating or heart-stopping bungy jump? Or simply relax and enjoy the scenery.
* **Lunch on own arrangements**
* Enjoy **gondola ride** for beautiful sceneries from the of Bob’s Peak with SKYLINE QUEENSTOWN
* **Buffet dinner** at STRATOSFARE RESTAURANT (Skyline Complex)

**DAY 7 Queenstown / Milford Sound / Queenstown (B/L)**

* After breakfast, depart hotel for self-drive to Milford Sound.
* You could visit at Te Anau; Eglinton Valley – ancient alpine beech forest, stunning waterfalls; Mirror Lakes – photo opportunity; Homer Tunnel; Fiordland National Park, Monkey Creek.
* Enjoy MILFORD SOUND SCENIC CRUISE and full buffet lunch on board.
* **Dinner on own arrangement**

**DAY 8 Queenstown / West Coast Glacier Region (B/D)**

* After breakfast, check out and travel along the shore of Lakes Wanaka and Hawea to the Haast Pass.
* Continue up the West Coast past spectacular mountain ranges and vative forest to the glacier region of Franz Josef and Fox Glaciers. Overnight at Glacier Region.
* **Lunch on own arrangement**
* Set Menu Dinner at the hotel restaurant

**DAY 9 West Coast Glacier Region (B/D)**

* Enjoy a free day in West Coast. You may join optional guided walks to explore the glacier or enjoy a scenic flight to get a bird’s eye view of the glaciers.
* **Lunch on own arrangement**
* Set Menu Dinner at the hotel restaurant

**DAY 10 West Coast Glacier Region – Christchurch (B)**

* Travel north to Greymouth today and board the famous Trans Alpine train (coach passenger only).
* Arrive at Greymouth Train Station, drop off your rent car *(please note the operation hours 0900hrs - 1700hrs, for Sat&Sun the operation hours in 0900hrs – 1500hrs).*

***RENTAL TIP: Make sure you refuel the rental car before returning.***

* Ascend throughlush beech forests past the alpine village of Arthur's Pass before crossing the spectacular SouthernAlps onto Christchurch.
* Arrive at Christchurch Train Station, meet and greet on arrival and **privately** transfer to your hotel.
* Rest of the day free at leisure.
* **Lunch & Dinner on own arrangements**

**DAY 11 Depart Christchurch (B)**

* **Private** transfer to airport for your international flight home.
* End of service

**NETT PRICE per couple in New Zealand Dollars**

**Minimum: 2 persons**

|  |  |
| --- | --- |
| **Hotel Category** | **Tour Rates** |
| **Standard** | 5670.00/couple |
| **Premium** | 6140.00/couple |

**PERIOD:**

**01 APR – 30 SEP 2020**

**BOOKING CONDITIONS**

**DEPOSIT:**

A deposit of NZ$200 per person is required at the time of booking.

**PAYMENT:**

Full payment must be made 3 weeks before the departure date. Once your reservation has been confirmed, any alterations by you will incur a $25 communication and handling charge.

**CONFIRMATION:**

We reserve the right to offer confirmation within 30 days prior to departure.

**CANCELLATION FEE AND REFUNDS:**

Your deposit will be forfeited if cancellation is made after your reservation has been confirmed. There will be no refunds for unused, meals and sightseeing tours not taken or accommodation not used either in part or full.

**INSURANCE:**

Baggage, accident and sickness insurance policies are recommended and can be arranged for you by your travel agent.

**VISA REQUIREMENTS:**

It is the passenger’s responsibility to ensure that they have valid passport and visas. Travelers from many countries require visas for entry into New Zealand.

**RESPONSIBILITIES:**

The holidays, accommodation, transport or other services in this brochure are organized and arranged by. The company is not itself a carrier or hotelier, nor does we own aircraft, hotels and coaches. Bookings with are subject to the terms and limitations of liability imposed by those transportation companies, hotel contractors and other service providers who may request of shall not in any circumstances be held liable for and will not accept responsibility or liability for the acts, omissions, defaults of failures on the part of the transportation companies, hotel contractors, and other service providers, which are used in this tour. acts only as your agent to introduce you to service providers. We do not accept any legal liability for damage including death, injury, delay, loss, of any nature, additional expenses or inconvenience howsoever caused to the passenger for himself and his executors, administers and dependents expressly renounces all claims against in respect thereof, whether the same may be due to alleged to be due to negligence, misconduct, act, omission, default or failure on the part of or not.

reserves the right to use other non-brochure service providers of a similar or higher standard at their discretion. reserves the right to amend, make variations to or cancel the tours, accommodations, transport or other services and facilities advertised in this brochure. All prices are subject to alteration at the absolute discretion of the Company, and in particular, but not limited to, when there are tariff or fare variations or currency exchange fluctuations.

**EXCLUSIONS:**

Tour prices do not include meals, unless specified, personal expenses such as dry-cleaning, beverages, tips, airport taxes, excess baggage charges, passports or visa fees. All airfares.

**TAXES:**

The New Zealand Goods and Service Tax (GST) of 15% are included in all costs.

**WE OFFER ……….**

* ***DAILY DEPARTURES***
* ***INCLUDES RENT CAR HIRES WITH GPS FOR SELF-DRIVE***
* ***INCLUDES TOURS & MEALS AS PER ITINERARY***
* ***INCLUDES 1 BOX OF CHOCOLATE IN ROOM (FOR 1 NIGHT ONLY)***

**NOTICE :**

**A] HOTEL SURCHARGE applicable during special events dates. Please enquire upon booking.**

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| --- | --- | --- |
| **Easter** | All hotels in New Zealand | 10-13 APR 2020 |
| **Anzac Day** | All hotels in New Zealand | 25 – 27 APR 2020 |
| **TRENZ** | All hotels in Christchurch | 18 – 21 MAY 2020 |
| **Queen’s Birthday** | All hotels in New Zealand | 01 JUN 2020 |

**\*\*For all other surcharge, you will be advised at the time booking is made\*\***

**B] Bookings to be confirm within 30 days prior to arrival date**

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| HOTEL SELECTIONS \* | | |
| **CITY** | **STANDARD HOTEL** | **PREMIUM HOTEL** |
| **Auckland** | Auckland City Hobson | Skycity Auckland |
| **Rotorua** | Ibis Hotel Rotorua | Millennium Rotorua |
| **Wellington** | West Plaza Hotel | James Cook Grand Chancellor |
| **Christchurch** | Quality Hotel Elms | Novotel Christchurch |
| **Dunedin** | Kingsgate Hotel Dunedin | Scenic Hotel Dunedin City |
| **Queenstown** | Heartland Hotel Queenstown | Millennium Hotel |
| **Glacier** | Heartland Fox Glacier Hotel | Scenic Hotel Franz Josef Glacier |
|  | | |
| **\* Hotel selections -** if any of above properties are unavailable at the time of booking similar accommodation will be provided. An additional charge may apply for any upgrading. | | |

**RENT CAR SELECTIONS \***

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| --- | --- | --- | --- | --- | --- | --- |
| **Rent Car Type** | **KM Allowance** | **Min Age** | **Manual (M) / Automatic (A)** | **Number of Seats** | **Doors** | **A/C** |
| Mazda CX-5 or similar  (**Car Group IFAR**) | Unlimited | 21 | A | 5 | 5 | Yes |

***\*\* All renters must have a valid credit card presented on collection and will use if there’s any excess charge \*\****

***\*\* Drivers must hold a full licence to rent a vehicle from Europcar. International Driving Licence (Or Certified English translated for Indonesian Driving Licence) is required \*\****

**Rental car inclusions**

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| **INCLUSIONS** | THIRD PARTY COVER | |  |  |  | ADDITIONAL DRIVER | |  |  |
| PREMIUM COVER | |  |  |  | UNLIMITED KM (where applicable) | |  |  |
| PREMIUM LOCATION SURCHARGE (where applicable) | | | | | NAVIGATIONAL SYSTEM | |  |  |
|  |  |  |  |  |  |  |  |  |  |
| **EXCLUSIONS** | SNOW COVER | |  |  |  |  |  |  |  |
| YOUNG DRIVER SURCHARGE | | |  |  |  |  |  |  |
| OPTIONAL EXTRAS & FUEL | | |  |  |  |  |  |  |

**Rental car term and condition for EUROPCAR**

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **All Prices are in NZD and inclusive of GST (15%)** |  |  |  |  |  |  |  |
| **MANDATORY CHARGES** | | | | | | | |
|  | **AMOUNT:** | | | **CHARGE UNIT:** | | | |
| **PREMIUM LOCATION SURCHARGE** | $51.75 | | | Per Rental | | | |
| **Credit/Debit Card Charge** (Europcar accept Mastercard/Eurocard, Visa, Diners Club and American Express) | 2.2% | | | % of charges | | | |
| **EQUIPMENT** | | | | | | | |
|  | **AMOUNT:** | | | **CHARGE UNIT:** | | | **Max:** |
| **Baby safety seat 0-13kg,  0-29lb (0-12 months)** | $14.95 | | | Per day (Capped at 5 days) | | | $74.75 |
| **Toddler safety seat 9-18kg,  20lb-40lb (1-3 years)** | $14.95 | | | Per day (Capped at 5 days) | | | $74.75 |
| **Child safety seat 15-30kg, 33lb-66lb (4-7 years)** | $14.95 | | | Per day (Capped at 5 days) | | | $74.75 |
| **Navigational Systems** | $13.80 | | | Per day (Maximum charge 10 days) | | | $138.00 |
| **Ski Racks** | $14.38 | | | Per day (Maximum charge $103.50 per rental) | | | $103.50 |
| **Snow Chains** | $14.38 | | | Per day (Maximum charge $103.50 per rental) | | | $103.50 |
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| **LIABILITY OPTIONS** | | | | | | | |
| ECMR, CDAR, IDAR, ICAR SDAR, FDAR, CFAR, IGAR, IFAR, SFAR | | | | FFAR, PVAR, XVAR, SFBR | | JDAR, PDAR, PFAR | |
| **Basic -** included in the rate  *(for Liability please refer to the rate sheet)* | **AMOUNT PER DAY:** | | **LIABILITY:** | **AMOUNT PER DAY:** | **LIABILITY:** | **AMOUNT PER DAY:** | **LIABILITY:** |
| **Medium - 1-3 days** | $46.00 | | **$575.00** | $48.30 | **$1,150.00** | $50.60 | **$2,300.00** |
| **Medium - 4-6 days** | $39.10 | | **$575.00** | $41.40 | **$1,150.00** | $43.70 | **$2,300.00** |
| **Medium - 7-10 days** | $34.50 | | **$575.00** | $37.95 | **$1,150.00** | $39.10 | **$2,300.00** |
| **Medium - 11-15 days** | $28.75 | | **$575.00** | $31.05 | **$1,150.00** | $34.50 | **$2,300.00** |
| **Medium - 16+ days** | $23.00 | | **$575.00** | $25.30 | **$1,150.00** | $29.90 | **$2,300.00** |
| **Premium 1-3 days** | $51.75 | | **NIL** | $51.75 | **$575.00** | $58.65 | **$862.50** |
| **Premium 4-6 days** | $44.85 | | **NIL** | $43.70 | **$575.00** | $51.75 | **$862.50** |
| **Premium 7-10 days** | $39.10 | | **NIL** | $40.25 | **$575.00** | $44.85 | **$862.50** |
| **Premium 11-15 days** | $34.50 | | **NIL** | $34.50 | **$575.00** | $37.95 | **$862.50** |
| **Premium 16+ days** | $26.45 | | **NIL** | $27.60 | **$575.00** | $32.20 | **$862.50** |
| **Snow Cover** | $8.05 | | Refer to Terms & Conditions for driving areas | $8.05 | Refer to Terms & Conditions for driving areas | $8.05 | Refer to Terms & Conditions for driving areas |
|  |  |  |  |  |  |  |  |
| **OTHER FEES & CHARGES** | | | | | | | |
|  | **AMOUNT:** | | | **CHARGE UNIT:** | | | **Max:** |
| **Additional Driver** | $3.60 | | | Per day (Maximum charge 14 days) | | | $50.40 |
| **Roadside Assistance Cover** | $6.90 | | | Per day | | | N/A |
| **Young Driver Surcharge (obligatory for drivers under 25)** | $28.75 | | | Per day (not capped) | | | N/A |
| **One Way Rentals** | Charges may apply for taking a vehicle one way. Please refer to One Way Matrix for details | | | | | | |
| **Refuelling charge** | Vehicles are supplied with a full tank of fuel and must be returned with the same or a refuelling fee will be charged to the driver upon return at the location. Prepurchased fuel is available at some locations. | | | | | | |
|  |  |  |  |  |  |  |  |
| **All prices are subject to additional local taxes and fees where applicable** | | | | |  |  |  |  |
| **All prices are subject to change** |  |  |  |  |  |  |  |  |
| **Minimum 3 days rental required for one-way booking; otherwise one-way fee will apply. [Please refer to one-way matrix]** | | | | | | | |  |

**DOMESTIC AIRFARES \***

**Subject to change without prior notice**

Auckland-Queenstown or vice versa one way

T Class NZD 235.00 per person

W Class NZD 255.00 per person

V Class NZD 280.00 per person

Rotorua-Christchurch or vice versa one way

T Class NZD 230.00 per person

W Class NZD 250.00 per person

V Class NZD 270.00 per person

Wellington-Queenstown or vice versa one way

T Class NZD 215.00 per person

W Class NZD 240.00 per person

V Class NZD 265.00 per person

Rotorua-Wellington or vice versa one way

T Class NZD 220.00 per person

W Class NZD 245.00 per person

V Class NZD 265.00 per person

**Notes**:

1. We will endeavour to confirm your flights at the lowest possible class; and will advise booking class and rate as soon as we receive confirmations.
2. Flights and fares are subject to availabilities; and are subject to change without prior notice.
3. Rates include booking and ticketing fees. However, are subject to surcharges that are beyond our control.
4. NO FOC for escort(s)
5. **NO Child fares**. Child must be travelling with an accompanying adult.
6. Infant under 2yrs not occupying a seat is FOC.
7. International ticket numbers must be submitted prior to ticketing. Otherwise an additional charge of 15% GST TAX to the quoted airfares will incur*. \*GST TAX subject to change.*
8. Special deposit, ticketing and refund conditions may apply for groups/agents holding more than 50% of total space on one aircraft.
9. **\*\*Peak Season\*\***

**Bookings:** Non-series bookings for travel between 1st December to 10th January and over Chinese New Year will only be confirmed within 8 months prior to departure.

**Ticketing Time Limits:** For all groups travelling during the specified peak season, ticketing is required at 30 days prior to departure. If confirmation to travel date is less than 30 days, ticketing will be required within 24 hours of confirmation, any cancellations within 30 days are non-refundable.

1. **Ticketing Time Limits**

|  |  |
| --- | --- |
| G, S, L classes (TACTICAL) | T, W, V, Q, H, M, B, Y classes (FLEXI) |
| Ticketing is required at 30 days prior to departure.  If confirmation to travel date is less than 30 days, ticketing will be required within 24 hours of confirmation | Ticketing is required at 14 days prior to departure.  If confirmation to travel date is less than 14 days, ticketing will be required within 24 hours of confirmation |

1. **Baggage**

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| --- | --- |
| G, S, L classes (TACTICAL) | T, W, V, Q, H, M, B, Y classes (FLEXI) |
| 1 bag at 23kgs, an additional bag can be purchased at the standard rate of NZD 40.00 per bag per sector | 1 bag at 23kgs, an additional bag can be purchased at a discounted rate of NZD 20.00 per bag per sector |

1. **Cancellation fee: Reduction allowance based on booking size at 45 days prior to departure**

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| --- | --- | --- | --- | --- |
|  | Greater than 45 days before departure | 31 days  before departure | 22 days  before departure | 21 days or less before departure |
| G, S, L classes  (TACTICAL) | Seats can be reduced at 46 days before departure without penalty | 50% of seats may be cancelled without penalty.  $25 cancellation fee per person per one way journey above 50% threshold | No cancellations, non-refundable | No cancellations, non- refundable |
| T, W, V, Q, H, M, B,  Y classes (FLEXI) | Seats can be reduced at 46 days before departure without penalty | 75% of seats may be cancelled without penalty.  $25 cancellation fee per person per one way journey above 75% threshold ***\*\*use for Incentive group*** | 50% of seats may be cancelled without penalty.  $25 cancellation fee per person per one way journey above 50% threshold | No cancellations, non- refundable |

# Name Changes

|  |  |
| --- | --- |
| **Prior to ticketing** | Permitted free of charge |
| **After ticketing** | $50pp fee |

1. **Amendments after ticketing**

|  |  |
| --- | --- |
| G, S, L classes (TACTICAL) | T, W, V, Q, H, M, B, Y classes (FLEXI) |
| Amendments after ticketing will incur a fee of $50pp and may also require a fare upgrade | Amendments outside of 7 days prior are permitted free of charge, however amendments within 7 days will incur a fee of $50pp and may also require a fare upgrade |

**TRANZALPINE TRAIN TERMS & CONDITIONS**

**Please note Kiwirail imposes strict cancellations policy: (applicable to all groups/FITs with TranzAlpine, Coastal Pacific and Northern Explorer included in the itinerary)**

\* Change in service or reduction in passenger numbers is a cancellation, not an amendment, hence cancellation policy will apply.

\* Please remember that a change in date of travel and reduction in journey length becomes a cancellation fee if within 48hrs.

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| --- | --- | --- | --- | --- |
| FIT (under 9 pax) |  |  | Group (10-49 pax) |  |
| Outside 14 days | No Fee |  | Outside 21 days | No Fee |
| 14 – 8 days prior to travel | 25% |  | 21 – 15 days prior to travel | 50% |
| 7 – 3 days prior to travel | 50% |  | 14 – 8 days prior to travel | 75% |
| Less than 48hrs prior to travel or no shows | 100% |  | Less than 7 days or no show | 100% |